

1.3. Business Model



Shareholders

293.4 KZT billion

record dividend payment in 2025 based on 2024 results

Clients

97%

AP indicator (Agent Performance) in 2025

83%

tNPS indicator (consumer loyalty index) in 2025

Employees

116 KZT billion

in labor costs incurred by Kazakhtelecom JSC in 2025

881 KZT million

in Kazakhtelecom JSC’s investments in employee training and development in 2025

State and society

44.7 KZT billion

tax payments in 2025 (consolidated data)

Communications and internet provided to:

> 3.8 thousand schools

2.7 thousand medical institutions

80 thousand business organizations

>15 thousand government institutions

~233 thousand

business entities use Kazakhtelecom as a FDO, of which around 77 thousand have active cash register machines

1,154

5G base stations deployed and connected to the network in all regional centres in 2025